

## **JIHAD LABBAN QHSE MANAGER**

### **Personal, Educational and Language Details:**

Canadian Quality Systems Specialist, graduated in 1997 with a BSc Chemistry from Concordia University, Montreal, Canada and with an MSc in Quality System Engineering in 2008 also from Concordia University. Mother tongue is Arabic and fluent in English and French.

### **Key Skills:**

Senior level Quality Management professional with over 10 years specific experience in quality management in a career spanning over 30 years. Certified Lead Auditor in ISO 9001: 2008 and member of Project Management Institute, USA, and American Society of Quality. Advanced knowledge and experience in Quality Management System and standards applicable to construction projects and other business operations. Excellent ability to develop organization and project quality objectives and policy. Proven ability to head quality organization at the corporate level; designing, implementing, and coordinating all QSHE programs, while providing technical and administrative direction on all quality related decisions. Champion compliance assurance through strong quality culture, awareness building and integrating compelling quality practices in business processes.

Special expertise in quality strategy planning; quality program management; system implementation; project quality management; compliance management; training and development; project document review; QMS procedure development; quality KPI development; project risk management; quality surveillance and audit.

### **Experience:**

#### **Jun 2020-present: Fahd Alireza Engineering Consultants, Saudi Arabia – QHSE Manager:**

Corporate FAEC Quality and HSE management system Manager of both Yanbu and Khobar offices. Ensure the full and correct implementation of the FAEC Quality Management System in accordance with ISO 9001: 2015. Leading the continuous improvement of the FAEC Quality Health, Safety and Environment Policy, Plans and Procedures in accordance with ISO 45001: 2018 and ISO 14001:2018. Coordinate, manage and implement improvements as required, together with internal and arranging external audits and reporting to the Chief Executive. Development of training plans and the development of KPIs to ensure consistency across the organization.

#### **2018-2020: Ital Consult, Riyadh, KSA – QA/ QC Manager:**

Preparation and review of Standard Operating Procedures and Quality Document; manage the QA/QC Department and undertake internal audits and external audits on the contractors. Responsible for QA aspects of King Abdullah Project Phase 5 in 17 Regions and 377 sites.

#### **2013-2017 Archen Engineering Consultants, Riyadh, KSA - QA/ QC/ Project Control Manager:**

Responsible for the preparation of all Standard Operating Procedures, management of the QA System and issuance of project QA Plans for multiple concurrent projects, undertaking audits of the project PMOs to ensure compliance with the QMS and contractual obligations; management of five sections, document control, translation, PMO office, planning and quality. Accomplishments included the review and approval of 950 tasks annually, development of KPIs for the construction contracts, delivering quality and project management training courses and undertaking 20 plus audits.

#### **2010-2013: Saudi Oger Ltd, Jeddah, KSA – QMS Manager:**

Responsible for the QMS and rewriting procedures, QMS awareness training, conducting courses on root cause analyses, running QMS programs on facility management for KAUST works; prepared all Risk Management and Method Statement Documents for site work. Developed almost 500 procedures and 18 policies together with KPIs for KAUST and training new employees in QMS.

#### **2009-2010: Hanco Rent a Car, Jeddah KSA – Quality Manager:**

Responsible for the development of policies, procedures and KPIs and training staff in QMS.

#### **2008-2009: Greenland International School, Jeddah, KSA – Principal:**

#### **2005-2008: Concordia University, Montreal Canada – Assistant Professor**

#### **2001-2005: Larry Yuskovitz Pharmacy, Montreal, Canada – Technical Supervisor:**

#### **1998-2000: SA Company, Osaka, Japan – Sales Coordinator:**

#### **1993-1997: Auto Rebex International, Montreal, Canada – Manager:**